

National Finance Center Customer Notification

Date of Notification: April 21, 2011

Subject: Control-M Integrating with EmpowHR

Database/Customer(s) Affected: All EmpowHR Customers

Dear Customer:

The National Finance Center (NFC) is integrating Control-M with *EmpowHR* in order to allow end-to-end flow of processes to and from *EmpowHR* and NFC's Payroll/Personnel System (PPS). Control-M is a Business Management Corporation (BMC) tool for controlling and managing batch processing. This BMC tool will also allow NFC's Operations Branch to easily schedule and monitor the processes for both the mainframe and *EmpowHR* processes.

Two changes will affect customers who currently monitor process scheduler jobs:

- 1. Jobs submitted by Control-M will be identified by User ID "EMPOWHR_SCHD". Customers must make appropriate changes to reference the new User ID on the process monitor page. This includes custom queries and pagelets.
- 2. Currently, some *EmpowHR* jobs are scheduled as a group of processes (i.e., People Soft Job). However, Control-M will submit each process independently; the *EmpowHR* Process Monitor will show the status of each individual process (i.e., Structured Query Reporter, Application Engine, etc.) rather than as a group of processes. This allows individual scheduling attention to each process in the event of failure.

NFC's Operations Branch will integrate the *EmpowHR* and PPS scheduled jobs under Control-M in the User Acceptance Test (UAT) environments beginning April 25, 2011. This will allow for monitoring of all aspects before Release 9, Pay Period 12, 2011, UAT begins. The target production implementation date is June 6, 2011.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. If you have any questions regarding this notification, please contact the *EmpowHR* Help Desk at 1-888-367-6955 or via email to NFCEMPOWHR@USDA.GOV.

KJS/M6-11-091E

"Tip of the Week"

All agencies should insure that the TMGT 063, Contact Type 11 table is periodically updated with current names and contact telephone numbers, where space permits. Table 63, Contact Type 11 lists who an agency authorizes to contact the Payroll/Personnel Call Center for assistance.